

MHS

Warranty Policy

BASIC WARRANTY

MHS warrants the components and materials in your electric fireplace to be free from manufacturing and material defects for a period of one year from date of installation. After installation, if any of the components manufactured by MHS in the electric fireplace are found to be defective in materials or workmanship, MHS will, at its option, replace or repair the defective components at no charge to the original owner. MHS will also pay for reasonable labor costs incurred in replacing or repairing such components for a period of one year from the date of installation.

Any products presented for warranty repair must be accompanied by a dated proof of purchase.

This Warranty will be void if the electric fireplace is not installed by a qualified installer in accordance with the installation instructions. The Warranty will also be void if the electric fireplace is not operated and maintained according to the operating instructions supplied with the electric fireplace, and does not extend to (1) damage by accident, neglect, misuse, abuse, alteration, negligence of others, including the installation thereof by unqualified installers, (2) the costs of removal, reinstallation or transportation of defective parts on the electric fireplace, or (3) incidental or consequential damage. All service work must be performed by an authorized service representative.

This warranty is expressly in lieu of other warranties, express or implied, including the warranty of merchantability of fitness for purpose and of all other obligations or liabilities. MHS, Inc. does not assume for it any other obligations or liability in connection with the sale or use of the electric fireplace. In states that do not allow limitations on how long an implied warranty lasts, or do not allow exclusion of indirect damage, those limitations of exclusions may not apply to you. You may also have additional rights not covered in this Warranty.

MHS reserves the right to investigate any and all claims against the Warranty and decide upon method of settlement.

For information about this warranty, contact:

Technical Services

MHS

149 Cleveland Drive

Paris, Kentucky 40361